Quality & Compliance Overview

DMS Global Supply · BUILT TO SUPPLY

Applicable standards and certifications depend on the product, manufacturer, specification and intended use. DMS sources to your specification and passes on the documentation that exists.

Four different things

A. DMS company documentation — Documents DMS itself issues: quotations, order confirmations, delivery notes, invoices, and company registration details.

B. Manufacturer documentation — Datasheets, test reports, manuals and warranty documents issued by the manufacturer. DMS requests and passes them on when they exist.

C. Product certifications — Certificates attached to a product or a manufacturer. They belong to the manufacturer or the product, and DMS passes them on with the quotation when they exist.

D. Applicable technical standards — The standards a product is expected to meet for its use. Products are sourced according to applicable technical specifications and relevant standards. Standards differ from one product to another.

How documentation is handled

Product documentation. Product certification and technical documentation available where applicable. What exists depends on the product and the manufacturer.

Technical specifications. DMS reviews your specification before sourcing and confirms in the quotation what is being offered.

Supplier verification. Suppliers are assessed according to the product, their documentation and the order requirements.

Quality checks. Documentation and quality checks are performed according to product, supplier and project requirements.

Delivery documentation. Deliveries are accompanied by delivery documentation, to be checked at handover.

Invoice documentation. Invoices are issued for the actual value of the sale.

Warranty documentation. Manufacturer warranty documents are provided where the manufacturer issues them. See the Warranty & Returns page.

Certificates and test reports

Certificates and test reports issued by manufacturers are provided with the quotation when they exist for the product. Ask for the documentation that applies to your order.