Terms & Conditions

DMS Global Supply · BUILT TO SUPPLY

Scope

These terms apply to RFQs, quotations and orders handled by DMS Global Supply, Conakry, Guinea. A written agreement signed by DMS prevails over these terms.

RFQ

Submitting an RFQ creates no order and no obligation. DMS replies within 24 business hours as an initial response, which is a first review and not a final quotation.

Quotations

A quotation is valid for 15 days from its date. Prices, availability and lead times are stated in the quotation and depend on the product, supplier and sourcing route. Products sourced on request remain subject to availability until the order is confirmed.

Orders and payment

Payment terms are specified in each quotation or commercial agreement and may vary according to the nature of the order, supplier requirements, logistics and project conditions.

Specifications and standards

DMS sources according to the specification provided by the client, who is responsible for its completeness and accuracy. Applicable standards and certifications depend on the product, manufacturer, specification and intended use, and are stated in the quotation where relevant.

Delivery

Delivery is made to the location agreed in the order. Dates are estimates and depend on supplier and transport conditions. Delivery documentation should be checked at handover.

Complaints

Complaints about quantity, visible condition or conformity to the order must be notified within 48 hours of delivery.

Liability

DMS is not liable for delays or failures caused by events beyond its reasonable control, including supplier delays, transport disruption, customs procedures or force majeure.

Governing law

These terms are governed by the laws of the Republic of Guinea.

Last updated: October 2026